

Statement of Neutrality

In order to ensure the objectivity of all certification decisions and avoid conflicts of interest in the evaluation of management systems, the personnel of the certification body are independent of financial and professional influences from other divisions and subsidiaries of the Würth Group.

The senior management of the certification body agrees to avoid conflicts of interest regarding consultancy and certification of any kind. In order to ensure this is accomplished, risk analysis and assessment are regularly conducted to identify and assess potential the risks identified therein.

Goal-oriented prevention measures should ensure the independence of decisions in all phases of the certification process. This also includes the appointment of a steering committee to ensure impartiality.

The senior management of the certification body grants the governing body regular insight into the risk analysis; so that the committee receives an overview of the potential threats and that the effectiveness of other preventive measures can also be provided.

The senior management of the certification body is committed to dealing openly with complaints, as appropriately dealing with legitimate complaints is part of the business philosophy of the certification body.

Bad Mergentheim, November 1st, 2014



Jeffrey P. Chamberlin
Head of Certification Body